

# NEWS RELEASE

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As at the end of December 2009, subscriptions to all forms of communication technology increased when compared to the corresponding period in 2008.

# Post and Telecommunications: Q4/2009

Cut-off date: 26 February 2010

#### **Telecommunications**

In the fourth quarter of 2009, the absolute number of mobile telephone subscriptions totalled 422,083. Subscriptions to post-paid schemes were recorded at 78,389, while pre-paid scheme subscriptions stood at 343,694, which has put the mobile penetration rate at 101.3 subscriptions per 100 persons. This indicates that a person may have more than one mobile subscription, a phenomenon which is also registered in most EU countries. Both local originating mobile traffic and outbound roaming experienced an increase when compared to the corresponding period in 2008. On the other hand, a decrease was registered in inbound incoming visitors' minutes (see Table 4).

The fixed-telephone subscription index increased by 2.7 per cent to 118.2 in the comparable quarter in 2009 (Table 1). Total fixed originating minutes to national network amounted to around 171 million minutes, an increase of 7.1 per cent over the comparative quarter in 2008. Around 14.5 million minutes were consumed towards an international network.

## Internet, Analogue and Digital Subscriptions

The internet subscription index rose by 8.1 per cent from 140.5 in Quarter 4 of 2008 to 151.9 as at the end of the equivalent quarter in 2009. Out of every 100 households in the population, 78.2 had an internet subscription.

Table 6 shows a shift in the internet subscriptions. While the number of active narrowband (dialup) subscriptions continued to decline by 68.3 per cent over the previous year, the number of broadband users increased by 9.7 per cent. As at the end of 2009, 88.4 per cent of broadband subscribers had a connection speed varying between 2Mbps and 10Mbps.

Pay TV subscription index increased by 5.0 per cent when compared to 2008. Analogue and digital television subscriptions were recorded at 97.9 per cent of households (Table 3). Digital subscriptions amounted to 79.4 per cent of the overall subscriptions, an increase of 31.4 per cent with respect to 2008 (Table 7). This increase was accompanied by another significant drop of 40.8 per cent in analogue TV subscriptions.

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### **Post and Couriers**

Table 8 focuses on different types of national postal traffic. Total postal traffic for the fourth quarter of 2009 amounted to around 12.8 million items, almost at par with 2008. Total parcels and other items were recorded at 25,683, an increase of 33.1 per cent when compared to Quarter 4 of 2008.

Items received and dispatched by couriers amounted to 108,468 - an increase of 65.1 per cent when compared to the same quarter in 2008

Table 1. Information society subscriptions indices

| Subscriptions Indices                         | Q4    |       |       |       |       |       |       | %                     |
|---|-------|-------|-------|-------|-------|-------|-------|-----------------------|
| Subscriptions muices                          | 2003  | 2004  | 2005  | 2006  | 2007  | 2008  | 2009  | - change<br>2009/2008 |
| Internet subscriptions                        | 106.8 | 118.4 | 121.2 | 130.0 | 136.6 | 140.5 | 151.9 | 8.1                   |
| Fixed telephony subscriptions                 | 100.2 | 99.9  | 100.7 | 100.8 | 109.1 | 115.1 | 118.2 | 2.7                   |
| Mobile telephony subscriptions                | 103.5 | 110.1 | 115.9 | 123.7 | 132.5 | 137.7 | 150.7 | 9.4                   |
| Analogue and Digital television subscriptions | 101.4 | 103.0 | 104.6 | 114.9 | 121.9 | 135.2 | 142.0 | 5.0                   |

Table 2. Information society indicators per 100 population

| Cuba crimtiana in diantana nan 400 nanulatian | Q4   |      |      |      |      |      | %     |                       |
|---|------|------|------|------|------|------|-------|-----------------------|
| Subscriptions indicators per 100 population   | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009  | - change<br>2009/2008 |
| Internet subscriptions                        | 18.0 | 20.1 | 22.1 | 22.4 | 24.5 | 24.9 | 26.7  | 7.2                   |
| Mobile telephony subscriptions                | 69.1 | 74.0 | 80.1 | 81.8 | 91.0 | 93.2 | 101.3 | 8.7                   |

Table 3. Information society indicators per 100 households

| Subscriptions indicators per 100 households - | Q4   |      |      |      |      |      | %<br>- change |           |
|---|------|------|------|------|------|------|---------------|-----------|
| Subscriptions indicators per 100 nousenolus   | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009          | 2009/2008 |
| Internet subscriptions                        | 56.9 | 62.6 | 63.6 | 67.7 | 70.7 | 72.3 | 78.2          | 8.2       |
| Analogue and Digital television subscriptions | 72.3 | 72.9 | 73.5 | 80.2 | 84.6 | 93.2 | 97.9          | 5.0       |

Table 4. Mobile telephony

| Mobile and Pager Subscriptions                       | as at end of<br>September | as at end o | f December  | Absolute<br>- change  | %<br>change         |
|--|---------------------------|-------------|-------------|-----------------------|---------------------|
| mobile and Lager Gubscriptions                       | 2009                      | 2008        | 2009        | 2009/2008             | 2009/2008           |
| Number of mobile subscriptions (total)               | 418,341                   | 385,636     | 422,083     | 36,447                | 9.5                 |
| Post-Paid schemes                                    | 74,498                    | 52,569      | 78,389      | 25,820                | 49.1                |
| Pre-Paid schemes                                     | 343,843                   | 333,067     | 343,694     | 10,627                | 3.2                 |
| Number of pager subscriptions (total)                | 4,000                     | 4,129       | 3,713       | -416                  | -10.1               |
| Local Originating Mobile Traffic*                    | Q3                        | Q           | 4           | Absolute              | %                   |
| Local Originating Mobile Trainc                      | 2009                      | 2008        | 2009        | - change<br>2009/2008 | change<br>2009/2008 |
| Local outgoing minutes to fixed traffic              | 6,711,475                 | 5,811,156   | 6,687,138   | 875,982               | 15.1                |
| Local outgoing minutes to mobile traffic             | 70,277,667                | 57,206,385  | 74,305,474  | 17,099,089            | 29.9                |
| Mobile originating minutes to international networks | 1,912,216                 | 1,517,266   | 1,824,548   | 307,282               | 20.3                |
| Outgoing SMS traffic                                 | 131,880,605               | 117,591,996 | 125,450,778 | 7,858,782             | 6.7                 |
| Outgoing MMS traffic                                 | 70,940                    | 86,127      | 59,047      | -27,080               | -31.4               |
| Donaton  | Q3                        | Q           | 4           | Absolute<br>- change  | %                   |
| Roaming  | 2009                      | 2008        | 2008 2009   |                       | change<br>2009/2008 |
| Outbound (Maltese subscriptions abroad)              |                           |             |             |                       |                     |
| Total minutes originated while roaming               | 1,385,911                 | 1,099,588   | 1,287,492   | 187,904               | 17.1                |
| Total minutes received while roaming                 | 909,031                   | 684,720     | 831,849     | 147,129               | 21.5                |
| SMS sent while roaming                               | 2,679,312                 | 1,681,691   | 1,928,021   | 246,330               | 14.6                |
| Inbound roaming (visitors in Malta)                  |                           |             |             |                       |                     |
| Total outgoing visitors minutes                      | 6,712,589                 | 3,734,389   | 3,937,439   | 203,050               | 5.4                 |
| Total incoming visitors minutes                      | 4,528,229                 | 2,968,534   | 2,327,763   | -640,771              | -21.6               |

<sup>\*</sup> Excluding roaming

Table 5. Fixed telephony

| Fixed Telephony Subscription                              | as at end of<br>September | as at end of December              |             | Absolute change     | %<br>change              |  |
|---|---------------------------|------------------------------------|-------------|---------------------|--------------------------|--|
| Tixed Telephony Cases (paos                               | 2009                      | 2008                               | 2009        | 2009/2008           | 2009/2008                |  |
| Number of subscriptions                                   | 246,592                   | 239,252 245,852<br>Q4<br>2008 2009 |             | 6,600               | 2.8                      |  |
| Fixed Telephony   | Q3                        |                                    |             | Absolute            | %<br>change<br>2009/2008 |  |
|   | 2009                      |                                    |             | change<br>2009/2008 |                          |  |
| Total fixed originating minutes to national networks      | 163,897,263               | 159,655,254                        | 171,055,695 | 11,400,441          | 7.1                      |  |
| Fixed to fixed  | 148,202,498               | 144,815,307                        | 156,167,548 | 11,352,241          | 7.8                      |  |
| Fixed to mobile   | 15,694,765                | 14,839,947                         | 14,888,147  | 48,200              | 0.3                      |  |
| Total fixed originating minutes to international networks | 14,617,369                | 12,448,094                         | 14,499,989  | 2,051,895           | 16.5                     |  |
| Traditional fixed minutes                                 | 13,701,744                | 11,594,789                         | 13,602,302  | 2,007,513           | 17.3                     |  |
| Calling Cards   | 915,625                   | 853,305                            | 897,687     | 44,382              | 5.2                      |  |

Table 6. Internet

| Internet Subscriptions                | as at end of<br>September | as at end o | of December | Absolute change | %<br>change<br>2009/2008 |
|---------------------------------------|---------------------------|-------------|-------------|-----------------|--------------------------|
| ·                                     | 2009                      | 2008        | 2009        | 2009/2008       |                          |
| Internet Subscriptions                | 109,905                   | 102,908     | 111,290     | 8,382           | 8.1                      |
| Active Narrowband (dial-up)           | 897                       | 1,993       | 631         | -1,362          | -68.3                    |
| Broadband                             | 109,008                   | 100,915     | 110,659     | 9,744           | 9.7                      |
| Less than 144 kbps                    | 1,739                     | 2,706       | 1,230       | -1,476          | -54.5                    |
| Between 144 kbps and less than 2 Mbps | 1,779                     | 2,649       | 1,438       | -1,211          | -45.7                    |
| Between 2 Mbps and less than 10 Mbps  | 95,145                    | 85,924      | 97,861      | 11,937          | 13.9                     |
| Greater than 10 Mbps                  | 10,345                    | 9,636       | 10,130      | 494             | 5.1                      |

Table 7. Analogue and digital TV

| Pay TV Broadcasting                           | as at end of<br>September | as at end of December |         | Absolute<br>change | %<br>change |
|---|---------------------------|-----------------------|---------|--------------------|-------------|
|   | 2009                      | 2008                  | 2009    | 2222/222           |             |
| Analogue and Digital subscriptions            | 138,700                   | 132,632               | 139,336 | 6,704              | 5.1         |
| Analogue subscriptions                        | 34,647                    | 48,448                | 28,677  | -19,771            | -40.8       |
| Digital (cable and terrestrial) subscriptions | 104,053                   | 84,184                | 110,659 | 26,475             | 31.4        |

Table 8. National post: items received and dispatched

| National Post           | Q3         | Q          | 4          | Absolute change | % change  |  |
|-------------------------|------------|------------|------------|-----------------|-----------|--|
| National Post           | 2009       | 2008       | 2009       | 2009/2008       | 2009/2008 |  |
| Total Traffic           | 10,403,303 | 12,811,865 | 12,828,530 | 16,665          | 0.1       |  |
| Domestic Service        | 8,389,645  | 10,280,130 | 10,108,709 | -171,421        | -1.7      |  |
| Outbound Service        | 895,816    | 1,181,257  | 1,064,963  | -116,294        | -9.8      |  |
| Inbound Service         | 1,117,842  | 1,350,478  | 1,654,858  | 304,380         | 22.5      |  |
|                         |            |            |            |                 |           |  |
| Parcels and other Items | 18,269     | 19,301     | 25,683     | 6,382           | 33.1      |  |
| Domestic Service        | 46         | 135        | 148        | 13              | 9.6       |  |
| Outbound Service        | 5,282      | 7,183      | 7,484      | 301             | 4.2       |  |
| Inbound Service         | 12,941     | 11,983     | 18,051     | 6,068           | 50.6      |  |

Table 9. Courier Service: items received and dispatched

| Courier Service   | Q3      | Q4     |         | Absolute change | % change  |  |
|-------------------|---------|--------|---------|-----------------|-----------|--|
| Courier Service   | 2009    | 2008   | 2009    | 2009/2008       | 2009/2008 |  |
| Total Traffic     | 101,593 | 65,692 | 108,468 | 42,776          | 65.1      |  |
| Letters/documents | 58,062  | 33,289 | 59,771  | 26,482          | 79.6      |  |
| Parcels           | 43,531  | 32,403 | 48,696  | 16,293          | 50.3      |  |

## **Methodological Notes**

- 1. The data in this release are based on a quarterly census among fixed and mobile telephone, cable television and internet, Voice Over Internet Protocol, postal and courier service providers. The data is collected by MCA (Malta Communications Authority).
- 2. These statistics are as at the end of each quarter.
- The statistics in this release should be considered as provisional and are therefore subject to revision. Each release may include revisions of past quarterly data. Revisions may be carried out in respect of a rolling twoyear period.
- 4. On the basis of the information provided indices have been calculated for major groups showing the level of specified variable (for example internet subscriptions), relative to the average level throughout the base year 2003.
- 5. The mode of data collection related to Couriers has been changed as from January 2009, and as a result information for previous years cannot be compared on a like with like basis.
- 6. **Active mobile** subscribers having made at least one call, SMS, MMS or data activity both 2G and 3G during the period under review.
- 7. **Active internet** subscribers are defined as those connections having recorded a transaction within 90 days of the period stipulated. Past data has been revised.
- 8. **Broadband** is defined as a connection to the internet which is 'always on' and has a speed of more than 128 kbps.
- 9. Active fixed telephony subscribers are defined as those connections which made and received any calls within 90 days of the period stipulated.
- 10. **Fixed line telephony** comprises calls originating from publicly available telephone services provided at a fixed location.
- 11. International minutes consumed from a fixed line are inclusive of both services provided by ISP and fixed telephony providers from Quarter 3 2005. Traffic originating from all operators offering fixed traffic telephony including analogue telephony, and digital communications (including wireless telephony).
- 12. From 2005, cable subscription indices are inclusive of digital television.

#### 13. National Post and Courier Service

Domestic Area: Volume of domestically destinated postal items falling within the reserved area.

Outbound: Volume of domestically originating letters in the reserved area forwarded to foreign destinations.

Inbound: Volume of foreign originating letters in the reserved area forwarded to Malta